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## Designer User's Guide

Cancel Callback V2

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- Administrator

This block enables you to cancel a callback.

### Related documentation:

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## Inputs tab

Provide the **Callback ID** and **Virtual Queue** of the callback to be cancelled.

### Example

#### Properties - Cancel Callback V2



Cancels an existing callback.

**Inputs** Results

Cancels a callback.

Name	Description	Type	Value
Callback ID	ID of the callback to cancel	variable ▼	parentCallbackServiceID ▼
Virtual Queue	Callback Virtual Queue	variable ▼	callbackVQ ▼

## Results tab

Select a variable to store the results of the cancellation request.

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## Example

### Properties - Cancel Callback V2



Cancels an existing callback.

[Inputs](#) **Results**

Select the variables to store the results.

The possible values for the outcome variable are:

- 'CANCEL\_OK'
- undefined

Name	Description	Variable
Outcome	Outcome of the cancellation.	<div>checkExistingResult ▼</div>