



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Designer User's Guide

Cancel Callback V2

12/9/2023

---

## Contents

- 1 Inputs tab
  - 1.1 Example
- 2 Results tab
  - 2.1 Example



- Administrator

This block enables you to cancel a callback.

### Related documentation:

- 

## Inputs tab

Provide the **Callback ID** and **Virtual Queue** of the callback to be cancelled.

### Example

#### Properties - Cancel Callback V2



Cancels an existing callback.

Q **Inputs** Results

Cancels a callback.

Name	Description	Type	Value
Callback ID	ID of the callback to cancel	variable ▼	parentCallbackServiceID ▼
Virtual Queue	Callback Virtual Queue	variable ▼	callbackVQ ▼

## Results tab

Select a variable to store the results of the cancellation request.

---

## Example

### Properties - Cancel Callback V2



Cancels an existing callback.

🔍 Inputs **📄 Results**

Select the variables to store the results.

The possible values for the outcome variable are:

- 'CANCEL\_OK'
- undefined

Name	Description	Variable
Outcome	Outcome of the cancellation.	checkExistingResult ▼