

GENESYS

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Designer User's Guide

Business Controls Blocks

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Administrator

The Business Controls blocks control the various operational aspects of your business.

Related documentation:

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The blocks in this category are used to control various operational aspects of your business, such as setting up your hours of operation, emergency flags, data tables, special days, and so on.



Business Hours

Announce when your business is closed.

Used in: Initialize, Self Service, Assisted Service

Data Tables

Read values from a data table.

Used in: Initialize, Self Service, Assisted Service, Finalize

Emergency

Add a conditional emergency option to your application.

Used in: Initialize, Self Service, Assisted Service

Special Day

Define holidays and other special days.

Used in: Initialize, Self Service, Assisted Service

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