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Designer User's Guide

Automated Message Block

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- Administrator

Use the Automated Message block to send the customer a confirmation that their email was received.

Related documentation:

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When a customer sends an email to your business, you can use the **Automated Message** block to send an automated message back to the customer to confirm that their email was received.

Message tab

Specify From Address

Select the variable that contains the email address to be used as the **From** address.

You can also choose to specify any additional **To** and **CC** email addresses, using variables or comma-separated lists.

Select a Message

Use the picker to browse the **Digital Resources** collection and select the standard message you want to use.

Important

Custom messages are not supported. You must select one of the standard response messages from the **Digital Resources** collection.

Properties - Automated Message



This block is used to create an email.

Message

Field Codes

Results

Specify From address

varFrom

Additional (optional) To addresses
(comma separated list)

Additional (optional) Cc addresses
(comma separated list)

varCopy

Select a Message

Thank you



Field Codes tab

(Optional) If you are using field codes, you can specify them here.

Results tab

Specify the variable that will store the results of the email operation.