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Designer Private Edition Guide

Logging

7/27/2024

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Learn how to configure log levels for Designer and DAS.

Related documentation:

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Designer and DAS support console output (stdout) logging. Genesys recommends configuring console output logging to minimize the host IOPs and PVCs consumption by using log volumes. Console output logs can be extracted using log collectors like *fluentbit/fluentd* and *Elasticsearch*.

Ensure the below settings are configured in the respective **values.yaml** overrides for console logging:

1. Designer
`designerEnv.envs.DES_FILE_LOGGING_ENABLED = false`
2. DAS
`dasEnv.envs.DAS_FILE_LOGGING_ENABLED = false`
`dasEnv.envs.DAS_STDOUT_LOGGING_ENABLE = true`

Log levels

Post deployment, Designer and DAS log levels can be modified as follows:

Designer

1. Configure the logging setting in the flowsettings override (**flowsettings.yaml**) - Refer to the table in the Post deployment Designer configuration settings section for option descriptions.
2. Execute the steps in the *Updating the flowsettings file* section in Post deployment procedures for the changes to take effect .

DAS

1. Configure the `dasEnv.envs.DAS_LOG_LEVEL` setting in the Helm **das-values.yaml** file. For setting descriptions, refer to the *DAS deployment settings* section in Deployment configuration settings.
2. Execute the steps in the Upgrade section in the DAS deployment process for the Blue-Green strategy. The same DAS version running in production can be used for the upgrade,
3. Execute the steps in the Cutover section in the DAS deployment process for the Blue-Green strategy.