

GENESYS

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Designer Private Edition Guide

Designer on GKE

8/28/2025

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Learn more about specific settings that you have to configure when deploying Designer on Google Kubernetes Engine (GKE).

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Important

Configure and deploy Designer as described in the topics under the **Configure and deploy** section. Only additional information that is specific to deploying Designer on GKE is provided here.

Configure a secret to access JFrog

If you haven't done so already, create a secret for accessing the JFrog registry (for example, jfrog-stage-credentials):

kubectl create secret docker-registry jfrog-stage-credentials \
--docker-server=pureengage-docker-staging.jfrog.io \
--docker-username= \
--docker-password= \
--docker-email=

Now map the secret to the default service account:

kubectl secrets link default jfrog-stage-credentials --for=pull

Create a Designer secret with GWS

To create a Designer secret with GWS, update the following values to your Environment in the GWS service:

- : Set to the internal API of GWS
- contactCenterIds: Set to your tenant ID

- redirectURIs: Set to the URL(s) to be used for Designer
- : Set to the domain address for the environment

And, optionally, update the following:

- -u opsAdmin: opsPass (this is the default delivered for tenants)
- client_secret: Set to any value (used in secret)
- name: Set to anything
- client_id: Set to your client ID (used in secret)

GWS settings for auth

In the Designer flowsettings override file, update the following options with these values:

- htccserver: gws-service-proxy.gws.svc.cluster.local
- gwsenvurl: http://gauth-environment.gauth.svc.cluster.local:80
- gwsauthurl: http://gauth-auth.gauth.svc.cluster.local:8
- ssoLoginUrl: https://gauth.apps.

Checking logs

After deploying Designer, you check the logs using the following commands:

Designer

kubectl get pods

kubectl logs

DAS

kubectl get pods

kubectl logs