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Genesys Predictive Engagement Plugin for Workspace Desktop Edition Deployment Guide

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This article describes how to install the Genesys Predictive Engagement Plugin for Workspace Desktop Edition.

Install the Genesys Predictive Engagement Plugin for Workspace Desktop Edition

Only Non-ClickOnce deployments of the plugin are supported.

To install the Genesys Predictive Engagement Plugin for Workspace Desktop Edition, follow the instructions for Installing Plugins For Workspace.