GENESYS™

Journey JavaScript SDK

once

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Contents

To receive a notification for only the first SDK event for a particular type of activity, use ac('once').

> **Important**
>
> This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

Description

Use ac('once') to subscribe to the first SDK event of a given event type and state.

Signature

```
ac('once', '', function eventHandler(evt) { /* do stuff */ });
```

Example

See:

- Examples: Events methods with content offers
- Examples: Events methods with web chats