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Journey JavaScript SDK

off

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To unsubscribe from receiving notifications about a particular type of SDK activity, use `ac('off')`.

Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

Description

Use `ac('off')` to unsubscribe from receiving future SDK events of a given event type and state.

Signature

```
ac('off', '', function eventHandler(evt) { /* do stuff */ });
```

Example

See:

- Examples: Events methods with content offers
- Examples: Events methods with web chats