



Journey JavaScript SDK

off

Contents

- [1 About web messaging](#)
- [2 Description](#)
- [3 Signature](#)
- [4 Example](#)

To unsubscribe from receiving notifications about a particular type of SDK activity, use `ac('off')`.

Related pages:

-
-

About web messaging

Feature coming soon: Web messaging

This article only applies to customers using web chat. If you are a Genesys Cloud customer, we encourage you to use the new web messaging feature to replace web chat.

Description

Use `ac('off')` to unsubscribe from receiving future SDK events of a given event type and state.

Signature

```
ac('off', '', function eventHandler(evt) { /* do stuff */ });
```

Example

See:

- Examples: Events methods with content offers
- Examples: Events methods with web chats