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Journey JavaScript SDK

debug

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Learn how to send helpful messages to the console when you are troubleshooting tracking behavior.

Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

debug

To turn on debug mode, invoke the debug method. This mode logs helpful messages to the console.

This example shows how to enable debug mode:

```
ac('debug');
```

This example shows how to disable debug mode:

```
ac('debug', false);
```