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# Journey JavaScript SDK

debug

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Learn how to send helpful messages to the console when you are troubleshooting tracking behavior.

### Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

## debug

To turn on debug mode, invoke the debug method. This mode logs helpful messages to the console.

This example shows how to enable debug mode:

```
ac('debug');
```

This example shows how to disable debug mode:

```
ac('debug', false);
```