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# Journey JavaScript SDK

autotrackIdle

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Learn how to configure when Genesys Predictive Engagement detects inactivity on a webpage. This configuration provides more accurate page tracking information for use in segments and outcomes.

### Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

## Description

The `autotrackIdle` module tracks when and where a visitor becomes inactive on a webpage. To use `autotrackIdle`, configure the idle events to track using the following options:

- Config
- Callback

## Signature

```
ac('load', 'autotrackIdle', [config], [callback]);
```

## Example

```
ac('load', 'autotrackIdle'); // This is for all one idle event config with defaults
ac('load', 'autotrackIdle', {
  idleEvents: [
    {}, // This is for all defaults
    { eventName: 'stuck_on_page' },
    { idleAfter: 60 },
    { eventName: 'idle_for_2_min', idleAfter: 120 },
  ],
  function () {
    console.log('"autotrackIdle" has been loaded');
  }
});
```

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## Config (optional)

**Description:** Identifies an array of idle events to track.

**Type:** Object

**Properties:** See the following table.

Name	Description	Type	Status
idleAfter	Number of seconds of inactivity after which an event fires. The default is 60 seconds and the minimum is 30 seconds.  <b>Note:</b> If you specify less than 30 seconds, 30 seconds is used.	Number	optional
eventName	String used as the event name when an element matching the selector is clicked.	String	optional

### Example

```
{
  idleEvents: [
    {}, // This is for all defaults
    { eventName: 'stuck_on_page' },
    { idleAfter: 60 },
    { eventName: 'idle_for_2_min', idleAfter: 120 },
  ]
}
```

## Callback (optional)

When a module loads, callback is executed. No arguments pass to the callback.