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Journey JavaScript SDK

`api.session.getData`

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Learn how to obtain the data such as the short ID for a particular customer's session.

Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

Description

`api.session.getData` returns an object that contains the session ID, short ID, and customer cookie ID.

Signature

```
ac('api.session.getData', (err, sessionInfo) => {
  if (err) {
    // handle error
    return;
  }

  return sessionInfo;
});
```

Example

The following is an example of an object that `api.session.getData` returns:

```
{
  id:
  shortId: 12345
  customerCookieId:
}
```

Callback

The callback takes err as the first parameter.