



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Journey JavaScript SDK

`api.session.getData`

Contents

- [1 Description](#)
- [2 Signature](#)
- [3 Example](#)
- [4 Callback](#)

Learn how to obtain the data such as the short ID for a particular customer's session.

Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

Description

`api.session.getData` returns an object that contains the session ID, short ID, and customer cookie ID.

Signature

```
ac('api.session.getData', (err, sessionInfo) => {  
  if (err) {  
    // handle error  
    return;  
  }  
  
  return sessionInfo;  
});
```

Example

The following is an example of an object that `api.session.getData` returns:

```
{  
  id:  
  shortId: 12345  
  customerCookieId:  
}
```

Callback

The callback takes `err` as the first parameter.