

# **GENESYS**

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## Journey JavaScript SDK

api.session.get Customer Cookield

#### Contents

- 1 Description
- 2 Signature
- 3 Callback

Learn how to obtain a customer's cookie ID.

#### **Important**

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

#### Description

api.session.getCustomerCookieId returns a string that contains the customer's cookie ID.

### Signature

```
ac('api.session.getCustomerCookieId', (err, cookieInfo) => {
  if (err) {
    // handle error
    return;
  }
  return cookieInfo;
});
```

#### Callback

The callback takes err as the first parameter.