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Journey JavaScript SDK

load

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Learn how to add the functionality of a module to the Journey JavaScript SDK.

Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

Description

Use the `load` function to load modules. When you load a module, its functionality is added to the Journey JavaScript SDK.

Signature

```
ac('load', moduleName, ,[userOptions], [callback])
```

moduleName

- **Description:** name of the module to load. The module must be on the list of valid modules.
- **Type:** string
- **Status:** required

userOptions

- **Description:** configuration for the loaded module
- **Type:** object
- **Status:** module dependent
- **Properties:** module dependent

callback

- **Description:** callback that triggers when the module has finished loading
- **Type:** function
- **Status:** optional (default implementation does nothing)
- **Arguments:**
 - On failure, load passes an error (like `InvalidModuleError`)
 - In other cases, load passes module-dependent values to the callback