



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Journey JavaScript SDK

init

---

## Contents

- [1 Description](#)
- [2 Signature](#)
- [3 Arguments](#)
- [4 organizationId](#)
- [5 options](#)
- [6 Find your org ID and region ID](#)
- [7 Region names and IDs](#)

---

Learn how to use the `init` method to initialize the Journey JavaScript SDK.

### Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

## Description

The `init` method initializes the Journey JavaScript SDK.

### Important

For GDPR compliance, obtain a customer's consent before you call the `init` method. For more information about how to use Genesys Predictive Engagement in a GDPR-compliant manner, see [GDPR](#).

## Signature

```
ac('init', organisationId, options)
```

## Arguments

- `organizationId`
- `options`

## `organizationId`

- **Description:** Your organization's unique ID. Find your organization ID
- **Type:** String
- **Status:** Required

## options

### Tip

For detailed explanations of how you can use these options to configure tracking, see [Advanced tracking with cookies](#).

- **Description:** Configures the Journey JavaScript SDK with its region and other known default options.
- **Type:** Object
- **Status:** Required
- **Properties:** See the following table.

| Name               | Description   |
|--------------------|---|
| region             | Your organization's region. Find your region ID   |
| cookieDomain       | Sets a custom cookie domain.  |
| cookieExpires      | Sets a time in seconds for a visitor's cookie to expire.  |
| cookiePrefix       | Sets a custom cookie prefix.  |
| autoLink           | An array of domains whose outbound links will be modified to contain tracking information for advanced tracking.                |
| allowedLinkers     | An array of domains whose inbound referral will set tracking information. For an example, see <a href="#">Allowed Linkers</a> . |
| canonicalLink      | Uses canonical links.   |
| globalTraitsMapper | Maps custom attributes to traits. For more information, see <a href="#">Traits Mapper</a> .                                     |

## Find your org ID and region ID



---

| Region name           | ID    |
|-----------------------|-------|
| EMEA (Frankfurt)      | euc1  |
| Asia Pacific (Tokyo)  | apne1 |
| Asia Pacific (Seoul)  | apne2 |
| Asia Pacific (Sydney) | apse2 |