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Genesys Predictive Engagement Release Notes

4/18/2024

Contents

- [1 February 17, 2022](#)
- [2 December 31, 2021](#)
- [3 May 13, 2019](#)
- [4 January 28, 2019](#)
- [5 November 09, 2018](#)
- [6 More Release Information](#)

February 17, 2022

- Security improvements

December 31, 2021

- Security improvements

May 13, 2019

- New in this release

January 28, 2019

- Support for GWS regions

November 09, 2018

- Introducing the Genesys Predictive Engagement Admin UI
- Introducing the Genesys Predictive Engagement SDK
- Deployment features
- Genesys Predictive Engagement Plugin for Workspace Desktop Edition Version 9.0.001.01

More Release Information

Other Genesys Resources

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