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## Genesys Predictive Engagement Release Notes

May 13, 2019

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## Release Notes for the **9.0.002.05** release of the Predictive Engagement Plugin for Workspace Desktop Edition.

### New in this release

The 9.0.002.05 version of the Predictive Engagement Plugin for Workspace Desktop Edition supports the following additional languages:

- Dutch
- French
- German
- Italian
- Japanese
- Korean
- Portuguese
- Spanish
- Swedish

### More Release Information

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