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Genesys Predictive Engagement Release Notes

May 13, 2019

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Release Notes for the **9.0.002.05** release of the Predictive Engagement Plugin for Workspace Desktop Edition.

New in this release

The 9.0.002.05 version of the Predictive Engagement Plugin for Workspace Desktop Edition supports the following additional languages:

- Dutch
- French
- German
- Italian
- Japanese
- Korean
- Portuguese
- Spanish
- Swedish

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