

GENESYS

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Genesys Predictive Engagement Release Notes

February 17, 2022

9/15/2025

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Release Notes for the **February 17, 2022** release of the Agent Pacing Service (version 9.0.003.06).

Security improvements

This release includes important security fixes related to the Apache Log4j 2 vulnerability, in particular:

 In version 9.0.003.06, the Log4j version included with Agent Pacing Service has been upgraded to 2.17.1 (CVE-2021-44832).

More Release Information

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