



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Genesys Predictive Engagement Release Notes

December 31, 2021

---

## Contents

- [1 Security improvements](#)
- [2 More Release Information](#)

---

## Release Notes for the **December 31, 2021** release of the Agent Pacing Service (versions 9.0.003.03 and 9.0.003.05).

### Security improvements

This release includes important security fixes related to the Apache Log4j 2 vulnerability, in particular:

- In version 9.0.003.03, the Log4j version included with Agent Pacing Service has been upgraded to 2.16.0 (CVE-2021-44228).
- In version 9.0.003.05, the Log4j version included with Agent Pacing Service has been upgraded to 2.17.0 (CVE-2021-45105).

### More Release Information

[Other Genesys Resources](#)

[Legal Notices](#)