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Genesys Predictive Engagement Release Notes

December 31, 2021

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Release Notes for the **December 31, 2021** release of the Agent Pacing Service (versions 9.0.003.03 and 9.0.003.05).

Security improvements

This release includes important security fixes related to the Apache Log4j 2 vulnerability, in particular:

- In version 9.0.003.03, the Log4j version included with Agent Pacing Service has been upgraded to 2.16.0 (CVE-2021-44228).
- In version 9.0.003.05, the Log4j version included with Agent Pacing Service has been upgraded to 2.17.0 (CVE-2021-45105).

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