Genesys Predictive Engagement Release Notes

January 28, 2019

5/16/2026

Contents

Release Notes for the **January 28, 2019** release of the Genesys Predictive Engagement SDK.

Support for GWS regions

Genesys Predictive Engagement now authenticates with GWS regions. For more information, see Regions.

More Release Information

Other Genesys Resources

Legal Notices