

# **GENESYS**

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## Genesys Predictive Engagement Release Notes

November 9, 2018

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Release Notes for the **November 9, 2018** release of the Genesys Predictive Engagement Admin UI.

#### Introducing the Genesys Predictive Engagement Admin UI

This is the first release of Genesys Predictive Engagement Administrative UI, which administrators and business users use to perform the following tasks:

- Monitor visitors who are currently on the customer's website
- · Build journey optimization logic by creating segments, outcomes, and action maps
- Configure additional administrative users
- Define authentication credentials for integrating with other Genesys products
- Define parameters for monitoring visitor activity

For more information on the Admin UI, see Administrator's Guide.

### More Release Information

Other Genesys Resources

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