GENESYS™

Genesys Predictive Engagement Release Notes

November 9, 2018

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Contents

Release Notes for the **November 9, 2018** release of the Genesys Predictive Engagement Admin UI.

Introducing the Genesys Predictive Engagement Admin UI

This is the first release of Genesys Predictive Engagement Administrative UI, which administrators and business users use to perform the following tasks:

- Monitor visitors who are currently on the customer's website
- Build journey optimization logic by creating segments, outcomes, and action maps
- Configure additional administrative users
- Define authentication credentials for integrating with other Genesys products
- Define parameters for monitoring visitor activity

For more information on the Admin UI, see Administrator's Guide.

More Release Information

Other Genesys Resources

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