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Genesys Predictive Engagement Release Notes

January 28, 2019

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Release Notes for the **January 28, 2019** release of the Genesys Predictive Engagement Admin UI.

Customized tracking snippet

You can now access your customized Genesys Predictive Engagement tracking snippet from the **Settings** menu in the Admin UI. Your organization ID and region are automatically populated for you. For more information, see Tracking snippet.

More Release Information

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