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Genesys Predictive Engagement Administrator's Guide

Billing and usage

Contents

- [1 About your usage](#)
- [2 View your usage](#)

Understand how you can monitor your usage charges for Genesys Predictive Engagement events.

Related documentation:

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-
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Prerequisites

- Any of the following **Billing** permissions:
 - **Billing > All Permissions**
 - **Billing > Subscription > Add**
 - **Billing > Subscription > View**

About your usage

We price Genesys Predictive Engagement on a per-event basis. Genesys Predictive Engagement, measures usage for the following types of events:

- Web events
- Custom events

View your usage

Monitor your Genesys Predictive Engagement usage in the **Subscription** section of Genesys Cloud CX.

Usage counts update daily. When you view your usage, you see the total number of events as of the previous day.

For more information about your event pricing, see [View your billing and usage summary](#).