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# Genesys Predictive Engagement Administrator's Guide

[About analytics](#)

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Learn how to evaluate how visitors use your website and determine the effectiveness of your action maps.

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## Availability of analytics data

Understand how Genesys Predictive Engagement's machine learning processes visitor data for reports. Learn when data results are available to you. Understand how you can select the granularity of data that appears in reports.

- Availability of analytics data

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## Reports

Learn about the Genesys Predictive Engagement reports and the performance views in Genesys Cloud CX.

- Visitor Activity
- Action map performance
- Outcome performance
- Segment performance
- Predictive Engagement data in other Genesys Cloud CX performance views

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## Billing and usage

View your billing and usage information.

- Billing and usage